Home & Garden Information Center
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What they do:

HGIC is an extension of the University of Maryland. In an effort to connect the University with the public, HGIC provides research-based information to gardeners in the state of Maryland via telephone, website, and social media (Twitter, etc).
The problem:
Four different user interfaces on the web alone, presenting obstacles to information gathering and usability
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What we have for you:
• Access to MBA consultant (myself) for information/assistance
• Access to HGIC directors (Ria, John) for information/assistance
• Data from a completed user satisfaction survey with >400 responses.
• Most importantly, the chance to help out a member of the University community facing usability issues, all while earning an A+ in your CMSC course!